



March 15, 2018

RE: OhPark Airport Parking Service Offerings

Hello,

I wanted to take a moment to personally introduce new service offerings at OhPark Airport Parking; our *YouGo* self park option and our *VanGo* traditional valet option. These new levels of service are, of course, in addition to our popular *CarGo* premium valet service, where we ride with you to the airport and drive your car back to OhPark for you.

We understand that our customers really love the friendly convenience of our CarGo valet parking to the airport. We appreciate that this is a premium service and we will continue to provide you with that great service, in addition to our new service choices. I wanted to take a moment to assure everyone that while we are adding new services, **we have no intention of transitioning out of this premium valet service model at all, now or in the future.**

By adding new parking services, we wanted to avail Columbus airport parking guests with the choice and value that suits their particular needs. This also includes our complete suite of car care services, featuring our car cleaning and details services, as well as our oil change service.

We want to assure you that we are keeping all of these great customer amenities and premium services intact, so each time you park with us, you can customize your Columbus airport parking experience to be the best that it possibly can be at OhPark Airport Parking.

We look forward to continuing to serve you and provide you with the premium guest experiences that you have come to expect from OhPark.

We deeply appreciate your business.

Best regards,

John Schmid
CEO / Propark America